

“American Consulate General Mumbai Moves to Bandra Kurla Complex”

Appointments for visa and U.S. citizen services at U.S. Consulate General Mumbai will be suspended November 15-November 18 while the consulate relocates to a new facility. The Consular Section will re-open to the public on Monday, November 21, 2011 in its new building located at C-49, G-Block, Bandra Kurla Complex, Bandra (East), Mumbai 400051.

Please note that during this time, as always, you are free to schedule a visa appointment at a U.S. consular section in New Delhi, Chennai, Hyderabad or Kolkata.



The new facility located at the Bandra Kurla Complex (BKC) offers a more spacious, comfortable waiting room, an electronic line management system, and additional VFS staffers who will be able to assist you as you apply for your visa. We appreciate your patience during this brief transition period. We're confident that you'll find the efficiency and comfort afforded by the new facility worth your wait. Please view the following page for answers to frequently asked questions. Thank you.

American Citizens who require emergency assistance during the November 15 to 20 closure may call +91-022-2363-3611.

Frequently Asked Questions (FAQ):

- **What is the address of the new U.S. Consulate General Mumbai?**

The new U.S. Consulate is located at American Consulate General, C-49, G-Block, Bandra Kurla Complex, Bandra (East), Mumbai 400051,

- **Can applicants bring electronic items to the new facility?**

No, applicants may not bring prohibited items, including electronics and mobile phones, to their visa interviews. There is absolutely no place inside or outside of the consular section for the safekeeping of mobile phones, so do not bring them. Review information for visa applicants on the VFS and U.S. Embassy websites.

<http://www.vfs-usa.co.in/USIndia/Index.html>.

- **Will the move affect how I schedule my visa interview?**

VFS will continue to provide visa scheduling services on behalf of the U.S. Consulate. There will be no changes to visa appointment procedures.

- **Is VFS also relocating to the Bandra Kurla Complex?**

At this time, VFS does not have plans to relocate. VFS will continue to operate its facility in Breach Candy, an area in south Mumbai.

- **Will VFS provide bus service and lounge facilities?**

At this time, VFS does not plan to provide transportation and lounge facilities for applicants to the Consulate's new facility in Bandra Kurla Complex. The nearest train stations are Bandra East and Kurla West.

- **If my visa is approved, will there be a delay in getting my passport back?**

We do not anticipate any change to our processing and delivery times.

- **Will emergency appointments be available online during the period that the Consulate is closed?**

The Consulate will suspend all visa services from November 15th through November 18th. Applicants needing to travel to the United States for a medical or humanitarian emergency during this period should apply for a visa at a U.S. consular section in New Delhi, Chennai, Hyderabad or Kolkata.

- **Will applicants still need to arrive 15 minutes prior to their appointment?**

Yes.

- **Can a relative accompany me to the interview?**

Please review information for visa applicants on the VFS and U.S. Embassy websites.